

Job Title	Project Manager (ERP)
Department	PMO
Reporting To	PMO Lead

Purpose

Uniphar is embarking on an ambitious, multi-year transformation initiative and is seeking a Senior Project Manager to lead the end-to-end delivery of a Microsoft Dynamics 365 Business Central ERP implementation, ensuring alignment between functional process owners, data teams, and technical platform teams. This role will ensure Business Central solution design, configuration, integrations, and data migration workstreams are cohesive and properly governed. Success in the role will be measured through effective delivery against scope, schedule, budget and quality expectations, strengthened project governance, and increased confidence in delivery across the portfolio.

Responsibilities

A. Delivery & Planning

- Lead core ERP workstreams including solution design, configuration, integrations, data migration, testing, and cutover planning
- Ensure ERP functional design aligns to business processes and the Business Central product capabilities.
- Oversee project plans, budgets, resource strategies, and baselines, ensuring proactive risk-based adjustments.

B. Governance, Reporting & Control

- Drive high-quality governance inputs, proactively addressing emerging risks, delivery constraints, and escalations, quality governance inputs
- Lead preparation for stage gates and project health checks, ensuring the project meets required standards.
- Mentor other PMs on governance, reporting, assurance, and risk management best practices.

C. Stakeholder & Leadership Engagement

- Influence senior stakeholders, sponsors, and steering groups to support decision-making and remove blockers.
- Facilitate cross functional alignment across business units, technology teams, and third-party partners.
- Lead workshops and complex stakeholder negotiations with confidence and authority.

- Lead the relationship with Business Central implementation partners, ISV solution vendors, and Microsoft support/partners where applicable.

D. Business Readiness, Testing & Operational Transition

- Ensure business readiness, testing, and operational transition workstreams are robust, integrated, and resourced—establishing clear ownership across business and technical teams.
- Oversee readiness and UAT governance for high impact changes, ensuring executive visibility of risks, dependencies, and cutover decisions.

E. Delivery Integration & Dependency Management

- Manage interdependencies across multiple projects, programmes, or platforms.
- Manage integrations between Business Central and peripheral systems (e.g. stock management, finance reporting tools).
- Input into portfolio prioritisation, capacity planning, and sequencing decisions.
- Contribute to enterprise level planning with PMO and programme leadership.

F. Continuous Improvement, Coaching & Framework Development

- Champion delivery excellence, contributing to improvements in PMO frameworks, tools, and methodologies.
- Lead lessons learned activities

Role Specification

A. Core Skills

- Advanced delivery planning, risk management, and project control expertise.
- Strong leadership presence with ability to influence senior stakeholders.
- Highly developed communication, negotiation, and conflict resolution skills, resolution skills.
- Ability to simplify complex situations and drive clarity, alignment, and decision-making.
- Financial acumen across multi-workstream or larger budgets.
- Skilled in managing interdependent project landscapes.
- Strong knowledge of core ERP functional domains—Finance, Supply Chain, Inventory, Procurement, Warehousing.

B. Competencies

- Operates autonomously and provides leadership across delivery teams.
- Comfortable working in environments of high complexity, ambiguity, or pace.
- Strong strategic thinking, with ability to balance short-term delivery with long-term value.
- Coaches and mentors' others to uplift project management capability.
- Demonstrates resilience, adaptability, and sound judgement under pressure.
- Understands organisational change impacts on finance processes, supply chain workflows, and master data governance.

C. Knowledge Areas

- Deep understanding of project, programme, and portfolio governance.

- Strong working knowledge of change, readiness, and transition frameworks (from a leadership perspective).
- Advanced understanding of resource planning, capacity management, and delivery dependencies.
- Familiarity with enterprise level PPM tools (such as Smartsheet) -level PMO tools and reporting platforms.
- Knowledge of Business Central architecture, licensing, environments, and AL extension model (nice-to-have).
- Experience with ERP integration patterns, common data models, and master data frameworks.

Experience & Qualifications

- 7–10+ years' experience delivering complex, multi-workstream, or high impact projects within a structured PMO or programme environment.
- Proven experience delivering large-scale ERP implementations —preferably Microsoft Dynamics 365 Business Central
- Proven track record influencing senior stakeholders and leading Cross functional delivery teams.
- Extensive experience in delivery governance, stage gates, portfolio aligned reporting, and risk management.
- Experience leading projects with significant operational impact, high-risk profiles, or large budgets.
- Professional PM certification strongly preferred (e.g., PRINCE2 Practitioner, PMP, Agile/Scrum).
- Experience coaching PMs or contributing to PMO capability development is desirable.