

Job Title: Technical Business Analyst (Implementation)

Role Overview

As a Technical Business Analyst at Klir, you will be the primary bridge between our customers' needs and our implementation engineering team. Your core focus will be the creation and management of high-quality technical user stories within **Azure DevOps**. You will spend a significant amount of your time translating customer reporting and dashboard requirements into granular, actionable work items that allow our developers to build with speed and precision.

Key Responsibilities

User Story & Backlog Management You will be the owner of the implementation backlog in Azure DevOps. This involves breaking down high-level customer requirements into detailed user stories, ensuring they meet the "Definition of Ready." You'll be responsible for writing clear acceptance criteria, attaching relevant wireframes for dashboards, and ensuring all technical dependencies are documented.

Reporting & Dashboard Specifications A major part of your role will be defining the "what" and "how" of our reporting output. You will work with water utilities to understand their KPIs and regulatory reporting needs, then translate those into technical specs—including data mapping and visualization logic—so the engineering team knows exactly which data points to pull.

Technical Translation You will act as a "bilingual" lead, comfortable discussing business outcomes with a utility manager and technical data structures with a developer. You'll ensure that the technical constraints of the Klir platform are communicated to the customer early, preventing scope creep and ensuring a smooth delivery.

Sprint Collaboration You will participate in all standard ceremonies, providing the "source of truth" for what needs to be built. When a developer has a question about a specific report logic or a data field, you are the first point of contact to clarify the requirement within the DevOps environment.

Core Skills & Qualifications

Azure DevOps Mastery You should have deep experience working within Azure DevOps (or similar tools like Jira). You understand how to use Epics, Features, and User Stories effectively, and you know how to maintain a clean, prioritized backlog that the implementation team can rely on.

Technical Requirement Gathering You have a "data-first" mindset. When a customer asks for a dashboard, you immediately think about the underlying data schema, the frequency of data updates, and the specific calculations required. Experience with SQL or data modeling is a significant plus.

Documentation Clarity You take pride in writing stories that are so clear they require minimal follow-up. You can take a messy conversation about "water quality compliance" and turn it into a structured set of requirements that any engineer can follow.

Problem Solving Implementation is rarely a straight line. You need the ability to look at a customer's legacy reporting process and figure out the most efficient way to replicate or improve it within the Klir ecosystem.